



Boscawen Park Pavilion Pay & Play Terms of Use

These Terms of Use apply to all Pay & Play bookings made for individual court hire within the Main Sports Hall at Boscawen Park Pavilion.

1. Booking and Payment

- All bookings must be made through the Council's approved booking system.
- Payment must be made in full at the time of booking.
- Bookings are non-transferable.

2. Use of the Sports Hall

- Pay & Play bookings provide use of a marked court or designated play area only and do not provide exclusive use of the Main Sports Hall.
- Users must only use the court or play area allocated as part of their booking.
- Commercial coaching, organised leagues, tournaments, events or structured training sessions are not permitted without prior agreement from Truro City Council.

3. Booking Period

- Users may access the court or play area only during their booked session time.
- Users must vacate the court or play area promptly at the end of their booking period.
- Any equipment provided by the Pavilion must be returned to the designated storage location or handed back to a member of Pavilion staff at the end of the session.

4. Equipment and Facilities

- Equipment required to set up the booked activity, including items such as nets, posts, basketball hoops, table tennis tables etc., will be provided by the Pavilion.
- Additional sports equipment, such as balls, rackets, bats and paddles, is available for use, as part of your booking.

- Users may bring and use their own sports equipment, provided it is suitable for indoor use and does not damage the facility or playing surface.
- Any Pavilion equipment used during the booking must be treated with care and returned in good condition at the end of the session.
- Any damage to Pavilion equipment must be reported to Pavilion staff as soon as possible.
- Use of changing rooms is subject to availability and cannot be guaranteed.

5. Health and Safety

- Users participate in activities at their own risk.
- Appropriate sports clothing and non-marking footwear must be worn.
- Users must comply with all safety signage and instructions displayed within the Pavilion.
- Children under the age of 12 must be supervised by a responsible adult.

6. Conduct

- Users must behave responsibly and respectfully towards other users, spectators, Pavilion staff and members of the public.
- Users must not interfere with, disrupt or impede other activities taking place within the Pavilion.
- Abusive, threatening, discriminatory or antisocial behaviour will not be tolerated.

7. Cancellations and Refunds

- Truro City Council does not offer refunds for Pay & Play bookings.
- Where at least 24 hours' notice is provided prior to the booking start time by contacting Boscawen Park Pavilion, a discretionary booking transfer or credit may be offered for use within 7 days of the original booking date, subject to availability.

8. Council Rights

- Truro City Council reserves the right to cancel bookings where the facility is required for operational, maintenance, safety or event purposes. Where a booking is cancelled by Truro City Council, a refund, transfer or booking credit will be offered.
- Failure to comply with these Terms of Use may result in removal from the facility and refusal of future bookings.