

Cancellation Policy

Regular bookings:

This applies to hirers who have a signed booking contract form agreement in place, to hire the same slot(s) on a weekly/fortnightly basis. Hirers are invoiced monthly in arrears.

Cancellation request received:

- Over 1 week prior = no charge
 - Between 1 week and 24 hours prior = 50% charge
 - Less than 24 hours prior = full charge
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Casual bookings:

This applies to ad hoc/one off bookings that are arranged via Admin and paid immediately through Sum-up.

Cancellation request received:

- Over 24 hours prior = no charge
 - Less than 24-hour prior = full charge
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Major sport event bookings:

This applies to larger, one-off bookings made in advance. Damage deposit required.

Cancellation request received:

- Over 6 weeks prior = reimbursement in full
- Between 2 to 6 weeks prior = 50% reimbursement
- Less than 2 weeks prior = no reimbursement