

Conditions of hire

Terms & Conditions

Payment terms: 14 days from date of invoice

Bookings are not confirmed until a confirmation email is received.

Please do not arrive anymore than 15 minutes before your booked time and please leave the room within 15 minutes of your end time. Where possible, please try to only be in the room during your booked hours.

Cancellation policy

The cancellation terms are as follows...

1 week (and above) from the booked date – no cancellation charge

6 to 4 days from the date (that is booked) – 50% charge

3 to 2 days from the date (that is booked) – 75% charge

Less than 2 days from the date (that is booked) – full charge

Any cancellation (where applicable) that results in a credit balance on account will either remain as a credit to be applied against future bookings or refunded (if requested by customer).

Invoices are raised at the time of booking.

Directions to The Devereux Centre

The Devereux Centre is located on the same site as Tewkesbury Community Hospital and as such you are able to follow signs for the hospital and end up outside our front entrance.

If you are approaching Tewkesbury from the M5, simply follow the signs for Town Centre and Tewkesbury Abbey and you will come in on one of the main roads to Tewkesbury. Please follow down that road, passing the Morrisons supermarket on your right and the bypass junction on your left. Continue down the road as it has a slight curve right and you will be on Barton Road (which is the road The Devereux Centre is on). Barton Road has a set of traffic lights part way down and a little while beyond that there is a bus stop on the left hand side of the road. The bus stop is right next to the turning for the hospital and The Devereux Centre. Turn left into the site and The Devereux Centre is located on the right-hand side of the site.

If approaching from the A38 (from Worcester), the A438 (from Ledbury) or the M50, please follow road signs into Tewkesbury town centre, go down the high street to the end where you'll see a roundabout with a war memorial and cross on it. At the war memorial roundabout turn right and you are on Barton Road (which is the road The Devereux Centre is on). Continue on along Barton road and midway down you will see the signage for the hospital and The Devereux Centre on the right-hand side. Turn right into the site and The Devereux Centre is located on the right-hand side of the site.

If approaching from the A38 (from Gloucester), please follow signage to the hospital. You will end up approaching from the same direction as the M5 directions above. Please use them as guidance as you meet that route when you pass the supermarket.

Parking

For parking there are 10 accessible spaces (for those with limited mobility) on a first come, first served basis. The onsite car park is located on the first right as you enter the site from the Barton Road entrance. Alternative parking is available nearby in the Rails Meadow car park (GL20 5QB). To access the Rails Meadow car park, simply drive through the site on the road between the hospital and The Devereux Centre, at the far exit turn right onto Howells Road, go down the road and almost immediately you will see the car park on your left. Carry on down the road for a little bit more and the entrance will be at the end of the car park (still on the left). It is a pay-and-display car park that is around £1 an hour. It has a cashless option as well as a cash option for payment.