



Mevagissey Activity Centre Gym Privacy Policy

At Mevagissey Activity Centre, we are committed to safeguarding the privacy and security of our members and visitors. This privacy policy outlines how we collect, use, and protect your personal information when you interact with our gym services. By using our facilities, you consent to the practices described in this policy.

1. Information We Collect

We collect personal information when you register with the Mevagissey Activity Centre gym, book services, or interact with our website. This information may include:

- **Personal Identifiers:** Name, address, email address, phone number, and date of birth.
- **Health and Fitness Data:** Information about your health, fitness goals, workout preferences, and medical history (if provided).
- **Payment Information:** Credit card details or other payment information when paying for memberships or services.
- **Membership Details:** Gym membership type, status, usage history, and attendance records.
- **Device and Usage Data:** Information about your device and interactions with our website or mobile application.

2. How We Use Your Information

The information we collect is used for the following purposes:

- **Membership Administration:** To process your gym membership, manage bookings, and track attendance.
- **Health & Fitness Support:** To provide personalized fitness programs, health recommendations, and progress tracking.
- **Communication:** To send you updates, newsletters, promotions, and other relevant communications related to your membership.
- **Payment Processing:** To facilitate the payment for services and memberships.
- **Customer Support:** To respond to your inquiries, provide assistance, and improve our services.

3. Sharing Your Information

We value your privacy and do not sell, rent, or trade your personal information. However, we may share your information with third parties in the following situations:

- **Service Providers:** We may share your data with trusted third-party service providers who assist in managing and operating our gym services (e.g., payment processors, email marketing platforms).



- **Legal Requirements:** We may disclose your information to comply with legal obligations, prevent fraud, or protect our rights, property, or the safety of others.

4. Data Security

We use a variety of security measures to protect your personal information, including encryption, firewalls, and secure access protocols. While we strive to protect your information, no method of transmission over the internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

5. Retention of Data

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements. If you wish to cancel your membership or request the deletion of your data, please contact us using the details below.

6. Your Rights

You have the right to:

- **Access:** Request a copy of the personal information we hold about you.
- **Correction:** Request the correction of any inaccurate or incomplete information.
- **Deletion:** Request the deletion of your personal information, subject to certain exceptions.
- **Opt-Out:** Unsubscribe from marketing communications at any time by using the unsubscribe link in emails or contacting us directly.

If you wish to exercise any of these rights, please contact us using the details below.

7. Cookies and Tracking Technologies

We may use cookies and similar technologies on our website to enhance user experience and gather analytical data. You can control the use of cookies through your browser settings. For more information on our use of cookies, please refer to our Cookie Policy

8. Changes to This Privacy Policy

We may update this privacy policy from time to time to reflect changes in our practices or legal requirements. Any changes will be posted on this page, and the revised policy will take effect immediately upon posting. Please review this policy periodically to stay informed.

9. Contact Us

If you have any questions, concerns, or requests regarding this privacy policy, please contact us at:

Mevagissey Activity Centre
Valley Road, Mevagissey, PL26 SA



Phone: 01726 733 844

Email: hello@mevagisseeyactivitycentre.co.uk