



Private Hire Swim – Terms & Conditions

You, the group leader understand and agree to the following:

Please arrive no more than 10 minutes before your session to change and we ask that you leave no more than 15 minutes afterwards. Please limit the time spent in the Viewing room to maintain privacy of other Private Hires. This is a working farm, and home please keep to the designated path and do not walk around the grounds.

Please ensure that you keep to your allotted time slot. Use the clock in the pool area to determine start and end times

A mobile phone with a useable signal must be provided by at least one adult group member.

Spectators must also be included in the number booked. E.g. Max 8 is maximum of 8 people coming in to the building.

Lone swimming is not permitted, therefore please only swim with a second adult present (either in or out of the pool). Unless by prior agreement with Manor Farm Pool and Manor Farm Pool cannot accept any liability or responsibility for any loss, damage or injury arising from unauthorised use of the pool.

Please be aware that a **phone is located in the viewing room**, in an emergency use it to call 999.

You agree to abide by all the notices displayed in the reception area.

Manor Farm Pool reserves the right to refuse entry or ban any person from accessing the pool if they have reason to believe they have not observed the pool code of conduct or caused unnecessary damage that has not been reported and paid for.

Manor Farm Pool reserves the right of access to all areas of the pool complex, to show the pool to others or to carry out, repairs, maintenance or cleaning.

Manor Farm Pool reserves the right to close any part or all of the pool complex at anytime in the interest of maintenance or safety. Refunds or replacement sessions will be offered where appropriate.

For everyone's safety and security **CCTV is in operation.**

The **First Aid kit** is located in the reception area. All accidents must be written in the accident book (in the reception area) and Manor Farm Pool must be notified as soon as possible.

Any equipment including the pool cover must not be tampered with. Any damages must be reported to Manor Farm Pool as soon as possible.





Please do not leave belongings in the changing rooms. **Manor Farm Pool holds no responsibility for anyone's personal belongings and shall not be liable for any loss of damage caused to any guests property.**

Inflatables/Swimming aids are permitted but strictly no hard objects. Ball games are not permitted.

Footwear must be removed in the entrance room (a shoe rack is provided) and not worn inside the changing rooms. Alternatively, disposable overshoes can be worn.

Food and Drink must not be consumed in the changing rooms or swimming pool area.

Glasswear must not enter the building.

All swimmers must **shower and use the toilet before entering the pool**. Ammonia in any pool can cause stinging eyes and a chemical smell. Please help keep this to a minimum by using the toilet as a toilet, and not the pool as a toilet.

Users not yet fully toilet trained or incontinent must wear a 'Double Nappy'. This is a disposable swim nappy with a snug fitting neoprene nappy (or other similar fabric) on top. All nappies including swim nappies must be taken home.

If you need to purchase one please see [Swim Nappies](#) | [Puddle Ducks](#)

Remove plasters before entering the pool and wear a verruca sock if you have a verruca.

If any user has experienced diarrhoea, they must wait 14 days before using the pool.

All long hair must be tied up in the pool and please remove all jewellery before swimming.

Please be considerate to other pool users and leave all areas how you would like to find them.

Fire exits are located in the viewing room, corridor and swimming pool room. In the event of a fire the assembly point is the car park. Keep all exits and fire exits clear at all times.

Do not smoke in or around the pool complex.

All sessions are **non-refundable**.

The Pool Safety Operating procedure is listed on the website and a copy is also located in the reception area of the pool. All pool users need to read this before entering the pool.

Strictly no throwing of any object in the pool room.

Inflatables/Swimming aids are permitted but strictly no hard objects. No dinghies or very large inflatables! Pool Noodles can be used as floatation devices but not as toys as they damage the ceiling.





Dive Sticks and other hard objects are not permitted!

Horse Play, Running and Diving is not permitted. Ball games are not permitted, even soft ones!

The following Adult to Child Swim ratio applies; (Please note a minimum of 2 adults is still required)

- **Age 0-3 must be accompanied on a one adult to one child basis**
- **Age 4-7 must be accompanied on a one adult to two children basis**
- **Age 8-15 must be accompanied on a one adult to three children basis**
- **Children must be supervised at all times whether in the pool or spectating.**

We strongly recommend that any child who is not a confident swimmer be accompanied on a one to one basis.

Hen and stag parties are not permitted.

Private hire sessions, block bookings and parties are non-refundable.

If you are using the session to provide a service of any kind, please contact us first for insurance purposes.

Anyone not abiding by these terms and conditions may be asked to leave and banned from using Manor Farm Pool.

