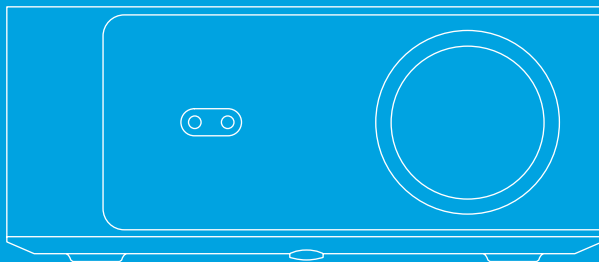


USER MANUAL



✉ service@toptro.com

🌐 <https://www.toptro.com>

📺 www.youtube.com/@TOPTRO-R

LANGUAGE

English 003-036

Deutsche 037-070

Français 071-104

Espanol 105-138

Italian 139-172

日本語 173-206

CONTENTS

TOPTRO LIFETIME PROFESSIONAL SUPPORT	- 6
PACKAGE LIST	- 7
PROJECTOR OVERVIEW	- 8
REMOTE CONTROL	- 9
1. Physical Remote Control Structure	- 9
2. Mobile Phone Remote Control	- 9
HOW TO USE A VIDAA ACCOUNT	- 10
1. Download the Mobile App	- 10
2. Log in an Account	- 10
3. Create a New Account	- 10
4. Voice Service	- 11
INSTALLATION	- 12
1. Installation Method	- 12
2. Ceiling & Stand Mounting	- 12
3. Projection Distance and Size	- 13
PROJECTOR SPECIFICATIONS	- 13
STARTING PROJECTOR	- 14
PROJECTION IMAGE SETTINGS	- 14
1. Keystone Correction	- 14
CONNECTING with SMART DEVICES	- 17
1. Network	- 17
2. For iOS System (AirPlay) and Using HomeKit	- 18
3. For Android and Windows 10+ OS (Screen Sharing)	- 19
4. Content Sharing	- 21
BLUETOOTH SETTINGS	- 22
1. Connect Bluetooth Speaker	- 22
2. Music Sharing	- 22
PROJECTOR SMART SETTINGS	- 23
1. Select The Signal Source	- 23
OTHER BASIC PROJECTION SETTINGS	- 27
1. System Menu	- 27
2. Picture	- 28
3. Audio Menu	- 29
4. Connection	- 31
5. Support	- 32
SIGNAL LINES CONNECTION	- 33
1. USB Multimedia Connecting	- 33
2. Connecting with PC	- 33
3. Connecting with MacBook or MacBook Air	- 34
4. Connecting with XBOX/PS4	- 34
5. Connecting with DVD	- 34
TROUBLESHOOTING	- 35

Activate Your 3-year Warranty and Exclusive Surprise

Ladies and Gentlemen

Thank you for purchasing the **X9 Pro Projector**.

Please take 1 minute to scan the code and activate your **3-year warranty**.



Scan to learn more

It is recommended to complete the process within **3 days**.

Tips: If you find that you cannot activate your warranty by scanning the code, you can contact us via the email below, and we will help you activate warranty for you.

We are always working to improve and enhance our products. Please note that the pictures and descriptions in the manual are for reference only and may differ slightly from the actual product. For the most accurate details, please refer to the product itself. You can also access the latest updates through our online upgrade feature. We appreciate your understanding!

Our product warranty and support are available for items purchased from authorized sellers. To protect your rights, you're welcome to email us at service@toptro.com to verify the authenticity of your X9 Pro projector.

This is our official YouTube Link: www.youtube.com/@TOPTRO-R, where you can search for all the operation videos and troubleshooting about the X9 Pro projector.

We love hearing how our projectors bring joy to your life! Share your moments or feedback—we're thrilled to be part of your experience.

The Fastest and Most Efficient Ways to Contact Us:

Method 1: Email

Email: service@toptro.com

Tips: We recommend contacting via email first since it lets you share videos or other detailed information about your product, helping us resolve your issue faster. If you don't hear back from us by email, it's possible the message went to spam or got delayed. In that case, please try the second method below.

Method 2: Orders

Go to your orders on shopping platform-select the order with the problem for the relevant item-choose a topic from the displayed list-click contact seller to send us a message.

Thank you for your trust in TOPTRO! We're here to make sure you have the best experience possible.



TOPTRO LIFETIME PROFESSIONAL SUPPORT

Temperature Considerations:

To ensure the longevity of your projector, avoid placing it in environments that are excessively warm or cold. Extreme temperatures can shorten the device's lifespan. For optimal performance, maintain a working environment between 5°C and 35°C .

Proper Ventilation:

The projector is equipped with a ventilation system to ensure stable operation. Ensure that the projector is positioned in a well-ventilated area. Avoid confining spaces like closets and ensure that there are no obstructions near the air inlet and outlet. And excessive dust will affect the heat dissipation of the projector. It is suggested to clean its dust filter every 1–1.5 months according to the actual environment.

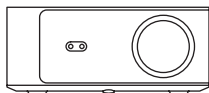
Protection from Impact and Vibration:

Handle your projector with care, protecting it from strong impacts, extrusions, and vibrations. Avoid moving the projector if it is experiencing internal circuit faults.

Lens Maintenance:

The projector lens is a crucial component directly impacting picture definition and quality. Ensure to keep the lens clean from excessive dust. When cleaning, use a soft cotton cloth suitable for glass lenses. (A cleaning kit is included in the packaging)

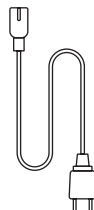
PACKAGE LIST



TOPTRO X9 Pro Projector*1



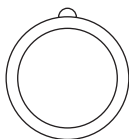
Remote Control*1



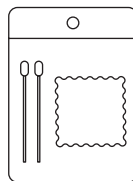
Power Cable*1



HDMI Cable*1



Lens Cover*1



Cleaning Kit*1

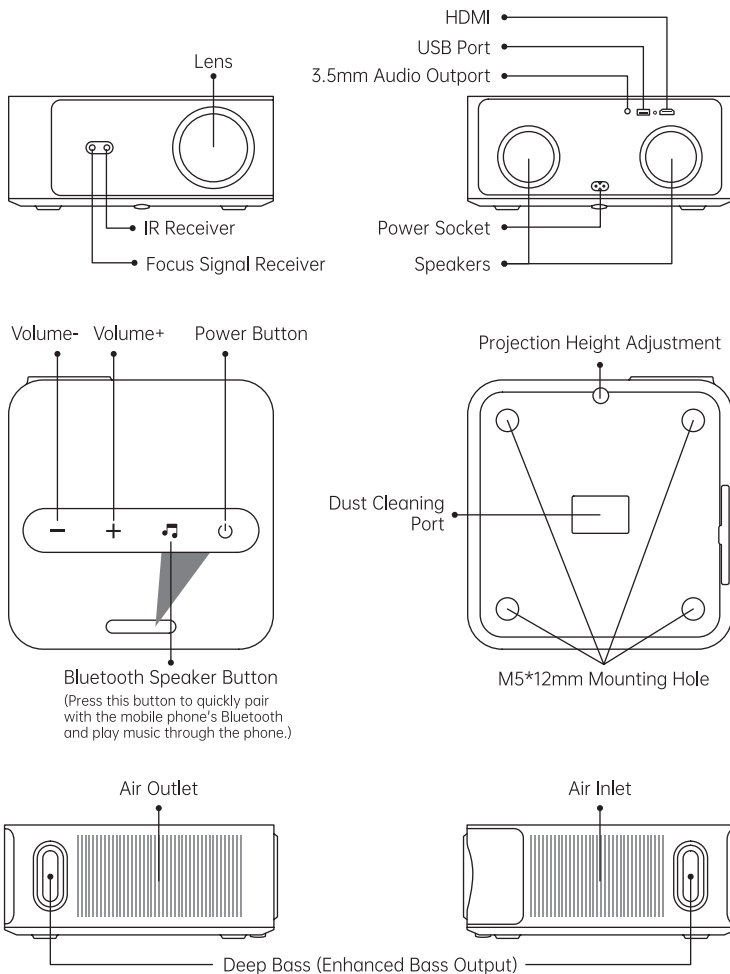


Quick Start Guide*1



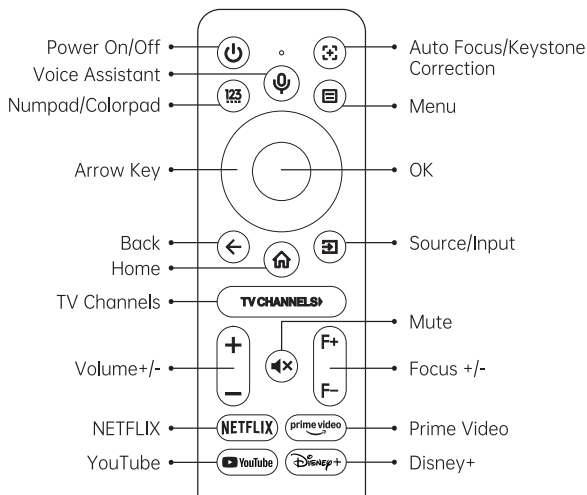
FAQ*1

PROJECTOR OVERVIEW



REMOTE CONTROL

1. Physical Remote Control Structure



* Install 2 pieces of AAA batteries **(not included)** into the remote before using it.

Remote Control Pairing

When using the Voice Assistant (🗣️) for the first time, the remote control needs to be paired before use. Long Press menu button (📁) on the remote control for 3 seconds to start pairing. Or turn on Remote Control Auto Pairing in [Bluetooth] menu for automatic pairing.

2. Mobile Phone Remote Control

a) Please confirm that you have agreed to the End User License Agreement, Disclaimer, and Privacy Policy on the projector.

Note: If you are not sure whether you have agreed, check by pressing button on your remote control and select Settings > Support> Disclaimer and Privacy > Data Sharing, Privacy and EULA.

b) Make sure your mobile device and projector are connected to the same network environment.

c) Download the mobile app and log into your VIDAA account.

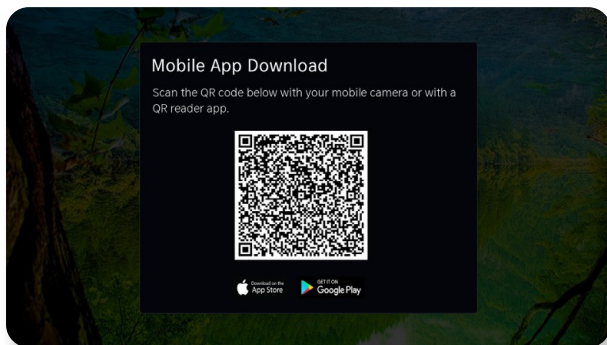
d) To use this function, switch on Content Sharing by pressing button on your remote control and select **Settings > System > Mobile Device Connection > Content Sharing**.

e) Open the mobile app and select the projector to connect, and you can control the projector with your mobile phone remote.

HOW TO USE A VIDAA ACCOUNT

Sign into your VIDAA account and create multiple profiles to receive personalised content according to your account preferences.

1. Download the Mobile App



Press button on your remote control and select **Settings > Support > Mobile App Download**.

2. Log in an Account

Before logging in to your VIDAA account, ensure your host is connected to the internet.

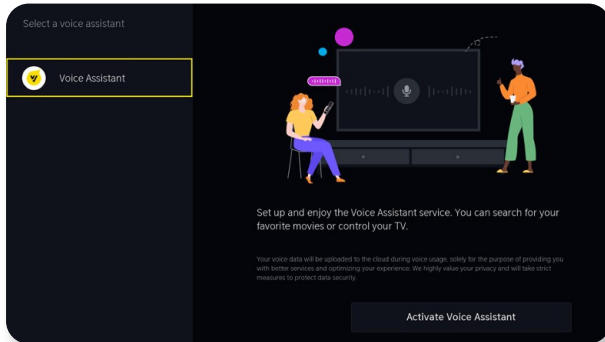
- Once connected to the internet, press the button "🏠" on your remote control, then select the **"VIDAA account"** icon in the top navigation bar of the main screen.
- Register your device to your VIDAA account. Enter your email address and password, then select **"Log in"**.

3. Create a New Account

Before creating a new account, ensure your host is connected to the internet.

- Once connected to the internet, press the "🏠" button on your remote control, then select the **"VIDAA Account"** icon in the top navigation bar of the main screen.
- Select **"Create Account"** on the screen.
- Enter your first name, last name, email address, and password. First and last names are optional.
- Select **"Create Account"**.

4. Voice Service



- Press Settings -- Select System -- Select Voice Service -- Activate Voice Assistant.
- Create a new VIDAA account and log in. And then scan the QR code to download the VIDAA Mobile app.
- After opening the app, tap **"Connect Device"** and enter the PIN code displayed on the projector screen into the app's pop-up window to successfully pair the devices.
- Long press the button +  on your phone to give the instructions.

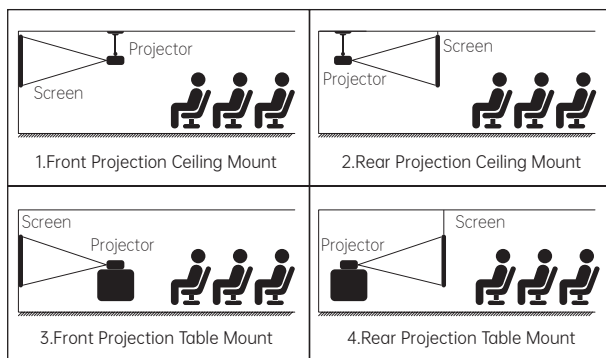
Note:

- The phone and projector must be connected to the same network.
- Voice service may not be available on some models/countries/regions.

INSTALLATION

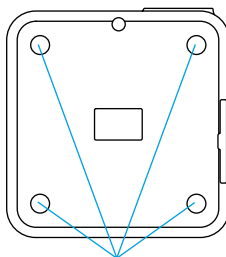
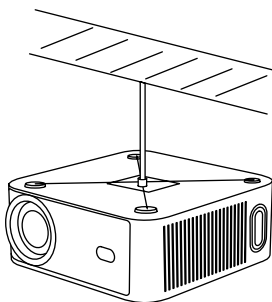
1. Installation Method

The projector can be hung on the ceiling with special hanger frame, and placed on the stable desk to project the image according to the operating environment and requirements. The installation method is as follows:



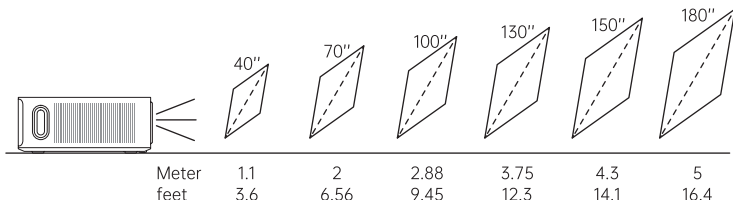
2. Ceiling & Stand Mounting

- Position the projector perpendicular to the ground and centered at the midpoint of the screen. This will help achieve a flat, properly aligned projection image.
- If you need to adjust the angle, please keep it within 15° and use the keystone correction function to adjust the projection image.
- For the ceiling mount, here is a hole (M5*12mm) at the bottom of the projector. Please turn the projector upside down, after removing the rubber pads you can find the ceiling mount holes as shown in the picture below.



M5*12mm Mounting Hole

3. Projection Distance and Size



The recommended projection distance for this X9 Pro projector is **2.5-4 m**. The image size depends on the distance and the projector's throw ratio, which is **1.3:1**. Additionally, the projector offers a **50%** zoom-out feature.

PROJECTOR SPECIFICATIONS

Model No.: X9 Pro			
Native Resolution	1920x1080P	Aspect Ratio	16:9/4:3
Display Tech	LCD	Light Source	LED
Weight	6.61Lb/3kg	Size	11.22*11.02*4.68inch/ 28.5×28×11.9 cm
Refresh Rate	60 Hz	Power Voltage	AC100-240V 50/60Hz
Focus	Auto/Electric	Keystone	Auto/Manual
Output Port	3.5mm Audio Output	Input Port	HDMI/USB
Operation Mode	Remote Control/Button/Mobile App Remote Control		
Installation Type	Front/Rear on Desk, Front/ Rear on Ceiling		
Video Format	MP4/MPG/AVI/MPEG/TS/MOV/M4V/MKV/3GP/ASF/WVBM (Support for video codecs may vary depending on circumstances, contact us for additional support)		
Audio Format	MPEG-1/2/MP3/AAC-LC/HEAAC/PCM/AC3/flac/MP2/Vorbis(Dolby SUPPORT)		
Image Format	JPG/PNG/JPEG/BMP		

STARTING PROJECTOR

Powering On:

- Begin by removing the lens cap and connecting the projector to the power source via the power cable.
- After the red indicator light flashes, press the power button on the remote control or the power button on the projector's control panel to initiate the startup sequence and the red indicator light will turn off.
- When the projector powers on, it will automatically enable the [Auto Keystone After Movement] and [Auto Focus] features. If the image is not a standard rectangle or appears out of focus, manually adjust the keystone settings and use the "F+" and "F-" focus buttons on the remote control to refine the image clarity. If the image remains blurry, consider adjusting the projection distance and angle.

Note: If you encounter any problems with the adjustments, please contact service@toptro.com.

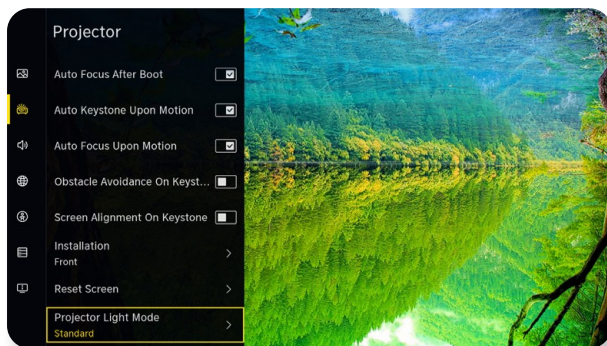
Powering Off:

- To shut down the projector, press the power button on the remote control or the power button on the projector's control panel. You can also simply unplug the power cord.

PROJECTION IMAGE SETTINGS

1. Keystone Correction

1.1 Auto Keystone Correction and Focus Adjustment



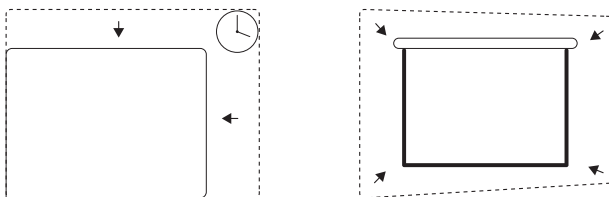
- Select the **[Projector]** menu. Turn on **[Auto Keystone After Boot/Upon Motion]** and **[Auto Focus After Boot/Upon Motion]** function, then it will automatically focus and adjust keystone every time you move the projector or turn it on.

- b) If the image remains blurry, adjust the focus buttons "F+" and "F-" on the projector remote control to fine-tune the image clarity.

NOTE:

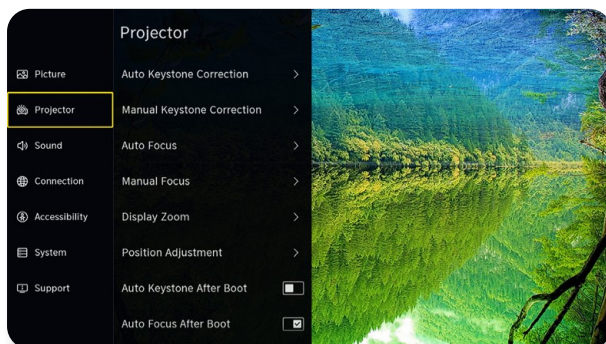
- a) If you have already set the projector's location, it is advisable to turn off the autofocus and auto keystone correction features in the settings for a better viewing experience.
- b) For optimal projection quality, it is recommended to place the projector towards the center of the screen. Please ensure that the projector's tilt angle does not exceed 30° vertically or 20° horizontally; otherwise, the automatic keystone correction function may not work properly.

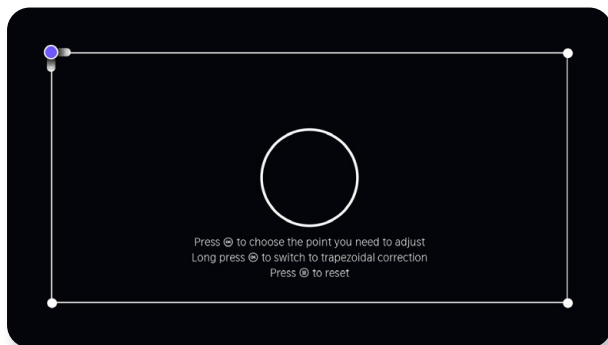
1.2 Auto Screen Fit and Auto Obstacle Avoidance



- a) Before using this feature, make sure the Auto Keystone and Auto Focus functions are enabled.
- b) When the **[Obstacle Avoidance on Keystone]** is enabled, the image will automatically avoid obstacles if there are obstacles in the projection area. When the **[Screen Alignment on Keystone]** is enabled, the image will automatically match the screen if there is a 16:9 in the projection area.

1.3 Four-Point Keystone





Select the **[Projector]** -- Select the **[Manual Keystone Correction]**, and then press "OK" button to pick the corner you want to adjust at first, and then press the arrow keys ("▼" "►" "▲" "◀") Just click the "OK" button to pick the point you want to set the value you need.

1.4 Position Adjustment

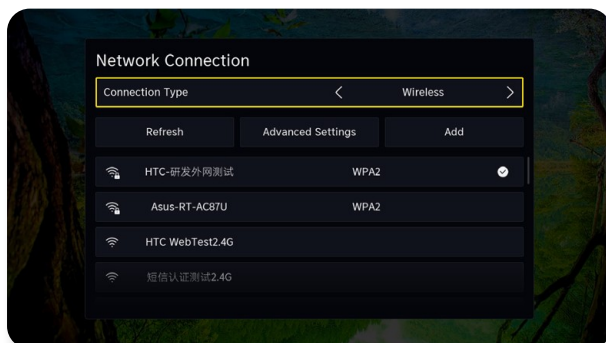
Select the **[Projector]** -- Select the **[Projector]** -- Select the **[Position Adjustment]**, and then press the arrow keys ("▼" "►" "▲" "◀") to adjust the projection position you want.

1.5 Display Zoom

Select the **[Projector]** -- Select the **[Display Zoom]** Option, the projection screen can be zoomed 50%-100%. Press the button "◀" "►" to set the value needed as shown below.

CONNECTING with SMART DEVICES

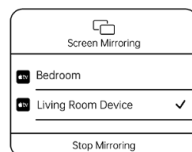
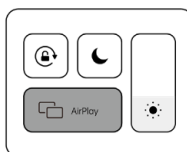
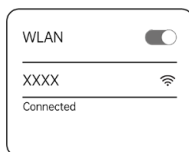
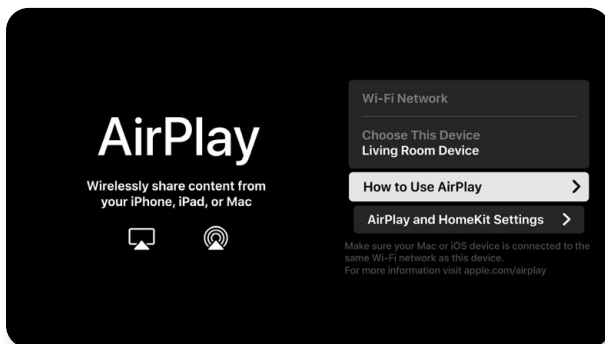
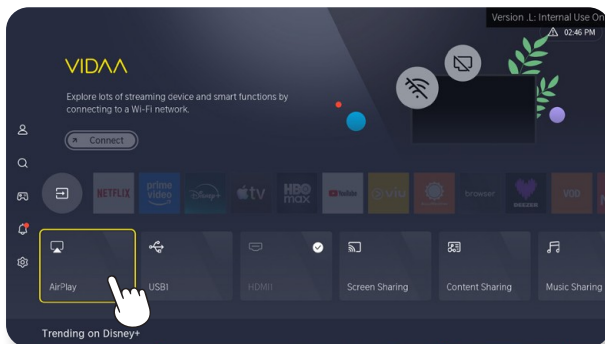
1. Network



Go to the home page -- Select **[Setting]** -- Select the **[Connection]** -- Select the **[Network]** -- Select the **[Network Connection]**. Ensure the connection type is wireless. Find the corresponding Wi-Fi network, enter the password, and it will show that you are connected.

2. For iOS System (AirPlay) and Using HomeKit

2.1 For iOS System (AirPlay)



Attention: Ensure that your iOS device is connected to the same Wi-Fi network as your projector.

- Connect the projector to your home Wi-Fi.
- Back to home page -- Press the button -- Select **[AirPlay]** -- Stay on this interface.
- Access the **[Control Center]** on your iOS device -- Select the **[Screen Mirroring]** function -- Select and connect the projector name **[Living Room Device]**.

If an AirPlay verification code appears on the screen, enter the verification code on your Apple device to continue.

2.2 Using HomeKit

Use HomeKit to easily and securely control your projector using your Apple devices.

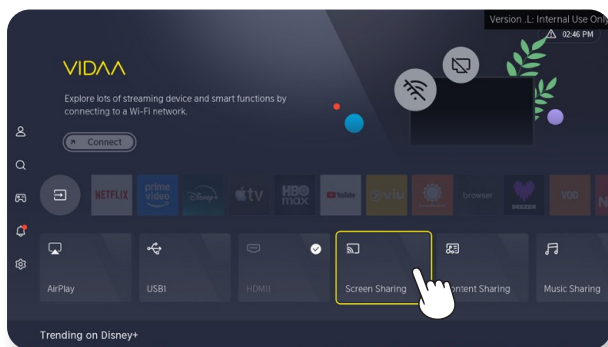
- To set up HomeKit, open AirPlay and HomeKit settings on the screen. Locate the HomeKit section and select 'Set Up'.
- The HomeKit setup screen will display a pairing QR code on the screen. Use your iPhone or iPad to scan the QR code, then follow the on-screen directions to complete HomeKit setup.

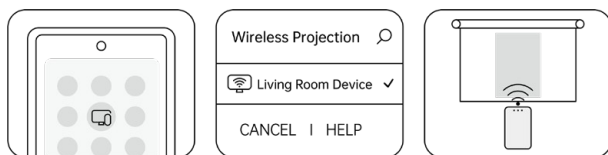
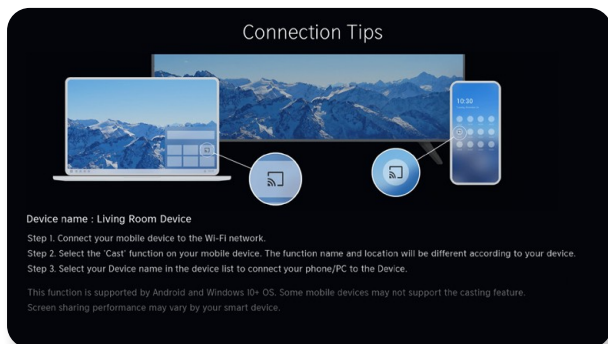
Note: Available operations vary depending on the version of the app and software.

Please Note:

- For iOS devices using AirPlay: Due to DRM (Digital Rights Management) restrictions from content providers like Netflix and Disney+, you may experience no video, a black screen, or reduced resolution when streaming. We recommend using the built-in Netflix and Disney+ apps on the projector for the best experience.
- For Android devices: Android devices are not affected by these DRM restrictions. Simply download a Miracast app from the App Store to cast Netflix, Disney+, and other streaming services to the projector.

3. For Android and Windows 10+ OS (Screen Sharing)





Attention: Android devices may use various terms and methods to enable screen mirroring. Ensure that your Android device is connected to the same Wi-Fi network as your projector.

- Back to home page -- Press the  button -- Select **[Screen Sharing]** -- Stay on this interface.
- Access the **[Control Center]** on your Android device, select **[Screen Mirroring/Smart View]**
- Select and connect the projector name **[Living Room Device]**.

4. Content Sharing



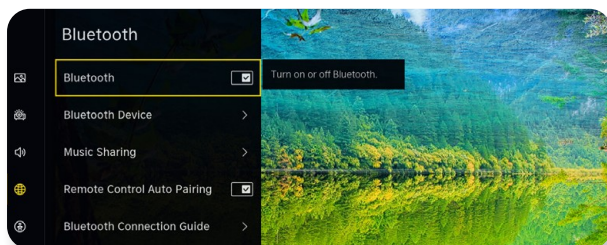
- Connect your projector and Android/iOS/PC device to the same network.
- Turn on Content Sharing: Select Settings > System > Mobile Device Connection > Content Sharing and open content sharing
- Turn on the content sharing function in your Android/iOS/PC device.
- Find the projector name in the search list of your device and select it.
- On your Android/iOS/PC device, choose the media content you want to share on your screen.

Note:

- Some Android/iOS/PC devices may not support content sharing function. If your device does not support content sharing, you can download an app that supports the function to connect to your projector.
- Content may not be played depending on the file format.
- Content may not be played smoothly, or the function may not work properly due to the network condition.

BLUETOOTH SETTINGS

1. Connect Bluetooth Speaker



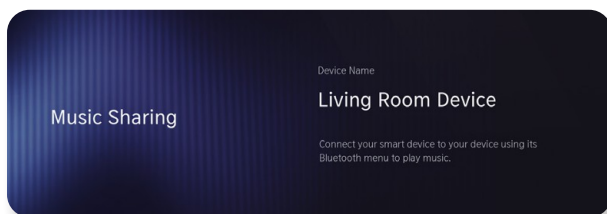
a) Disconnect all other paired Bluetooth devices before connecting the desired external Bluetooth device (e.g., Bluetooth headset or Bluetooth speaker).

b) **Settings > Bluetooth > select [Bluetooth Devices]** option, and select your Bluetooth speaker to connect.

Note:

Only one Bluetooth speaker or Bluetooth headphone can be connected to the projector. If a new Bluetooth speaker or headphone connects to the projector, the existing one will be disconnected automatically.

2. Music Sharing



The X9 Pro projector can connect to mobile devices and use it as Bluetooth speakers.

a) Press the  button on the projector or go to home page -- select **[Music Sharing]** -- Stay on this interface.

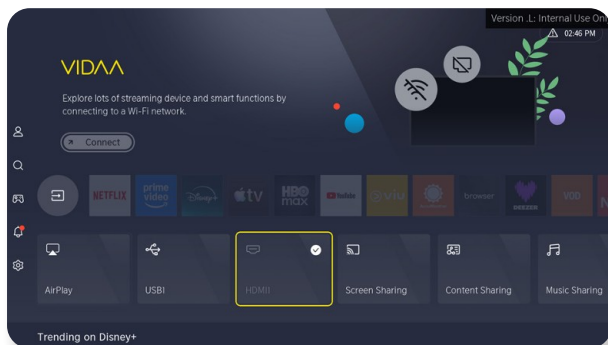
b) Turn on Bluetooth on your Android/iOS device, select and connect the console name **[Smart TV]**.

Please note: The HDMI port supports ARC function.

PROJECTOR SMART SETTINGS

1. Select The Signal Source

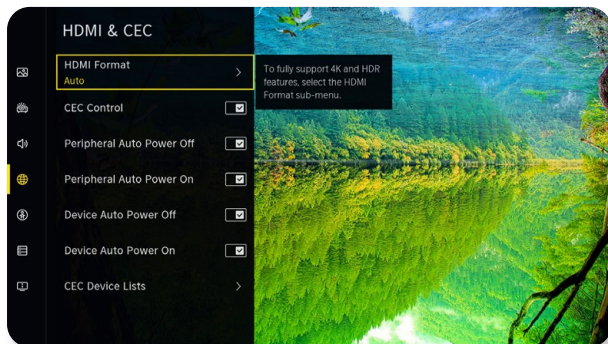
1.1 Select The HDMI Input Signal



Select the desired input signal source (HDMI) on the home page, or you can press the  button on the remote control to select the corresponding signal source.

1.2 Use HDMI-CEC

Use the projector remote to control external devices that are connected to the projector by a HDMI cable. The external devices need to support HDMI & CEC function.



- a) Press button on your remote control and select **Settings > Connection> HDMI & CEC**.
- b) Set CEC Control to On
- c) Connect a HDMI & CEC compatible device to the projector.
- d) Turn on the connected external device. The device will be connected to the projector automatically. After connection is completed, you can access the menu of the connected device on your screen using your projector remote and control the device.
- e) 5. When CEC control is enabled and HDMI & CEC compatible external devices are turned off, the projector will enter the standby mode. (Note: The function needs to be supported by the external device.)

Enable peripheral auto power off

Set to On to turn off HDMI & CEC compatible external devices when the projector is turned off.

Press button on your remote control and select **Settings > Connection> HDMI & CEC > Peripheral Auto Power Off**.

Enable peripheral auto power on

Set to On to turn on HDMI & CEC compatible external devices when the projector is turned on.

Press button on your remote control and select **Settings > Connection> HDMI & CEC > Peripheral Auto Power On**.

Note: This feature is applicable when projector input source is pre-set to the corresponding external device.

Enable auto power on

Set to On to turn on the projector when HDMI & CEC compatible external devices are turned on.

Press button on your remote control and select **Settings > Connection> HDMI & CEC > Auto Power On**.

Note:

- HDMI cables must be used to connect HDMI & CEC compatible devices to your projector.
- The HDMI & CEC feature of the connected device must be turned on.
- If you connect an HDMI device that is not HDMI & CEC compatible, the HDMI & CEC control features will not work.
- Depending on the connected HDMI device, the HDMI & CEC control feature may not work.

1.3 Use HDMI-ARC

If you would like to use the Audio Return Channel (ARC) feature to send sound from the projector by a HDMI cable to a digital sound system, you can connect it to the HDMI(ARC) port of your projector.

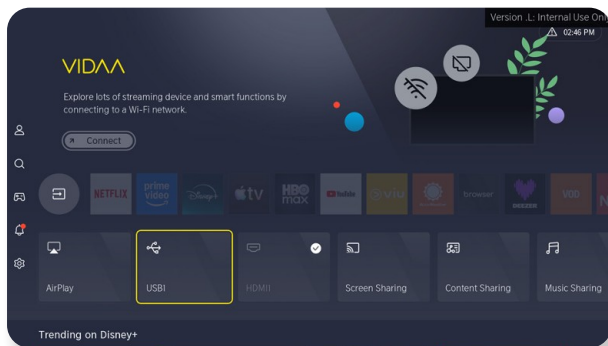
After the connection:

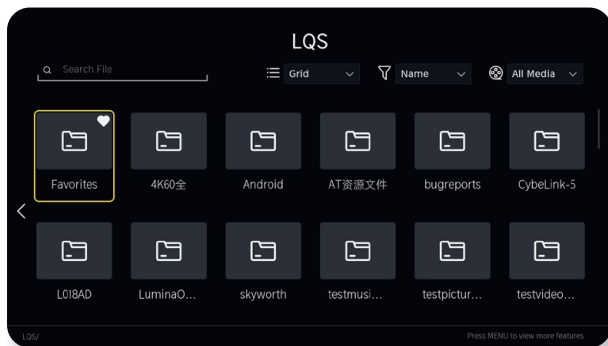
- Power on the sound system.
- Press button and select Settings icon on the Home screen.
- Select **Sound > Speakers > Audio Output**, and choose ARC option.

Note:

- Audio receiver must support ARC/eARC function.
- When this port is used for ARC function, it can be used as signal input when a DVD is connected to an amplifier and the amplifier is connected to the projector at the same time. Some amplifiers may not support series connection.

1.4 Select the USB input signal Source





For USB devices, no need to choose the signal source. The machine will detect them automatically.

Press the  button and select the **[USB]** on the home page.

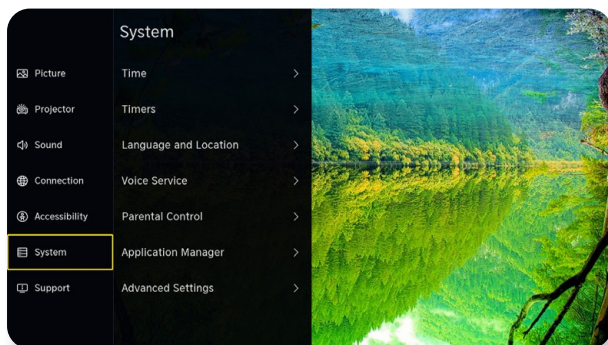
Warm Tips: If the projector cannot recognize the USB disk, please refer to the following method to solve the problem.

- USB Flash Drive Format: FAT32-8GB/16GB/32GB, NTFS-64GB
- External Hard Drive Format: Supports up to 1TB (FAT32/NTFS)
- If it is not, please format the USB disk. Before you format the USB disk if you have anything on your USB disk, make sure to backup everything. After these steps, everything will be lost forever.
- If the problem is still not solved, please send your problem to this Email:
service@toptro.com

OTHER BASIC PROJECTION SETTINGS

1. System Menu

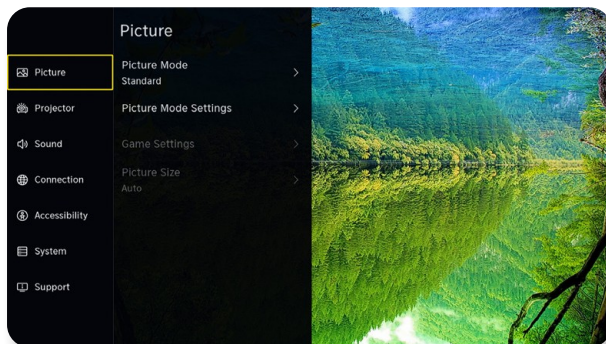
Go to the home page -- Select **[Settings]** -- select the **[System]** -- Use the arrow keys on the remote control switch the menu, press the "OK" to confirm and set.



Menu	Content
Time	Set Time and Date/Time Format/Time Zone
Timer	Sleep Timer/Power On/Off Timer/Auto Sleep, etc.
Language and Location	Set language, country, or region.
Voice Service	Activate Voice Assistant
Parental Control	Block children from being able to view certain programs.
Application Manager	Clear Cache/Delete Cookies
Advanced Settings	Art Gallery Setting, personalized settings, etc.

2. Picture

2.1 Picture Mode

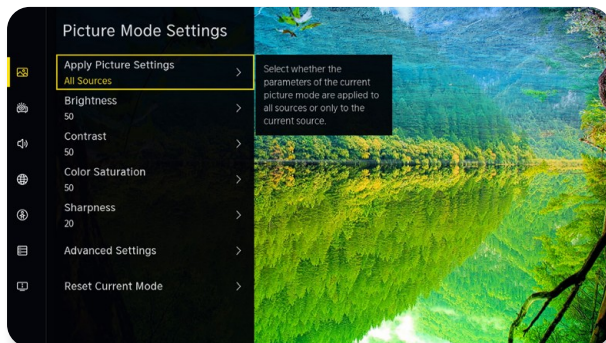


Go to the home page -- Select **[Settings]** -- select the **[Picture]** -- select the **[Picture Mode]** -- Use the arrow keys on the remote control to choose the picture mode you like.

Note: While the video is playing, you can also press the menu  on the remote control to bring up options for image, sound, and other modes.

Menu	Content
Picture Mode	Select the Picture Mode
Brightness	Set the Screen Brightness Value
Contrast	Set the Screen Contrast Value
Color Saturation	Set the Screen Saturation Color
Color Temperature	Set the Color Temperature

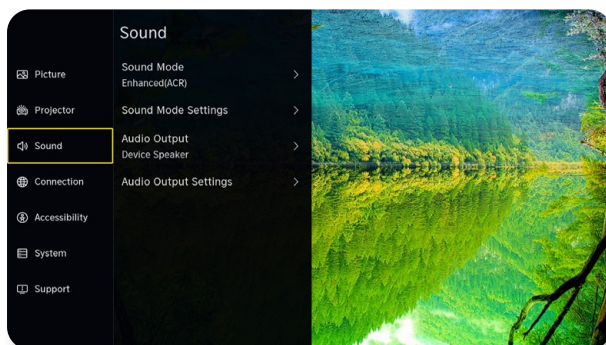
2.2 Picture Mode Setting

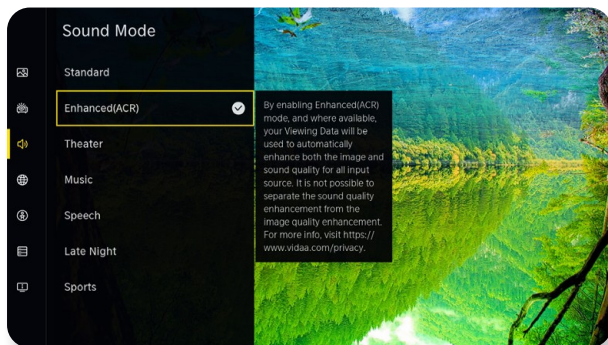


Go to the home page -- Select **[Settings]** -- select the **[Picture]** -- select the **[Picture Mode Setting]** -- Use the arrow keys on the remote control to switch the menu to confirm and set. To set more information about brightness, color, and clarity, please select **[Advanced settings]**.

3. Audio Menu

3.1 Sound Mode

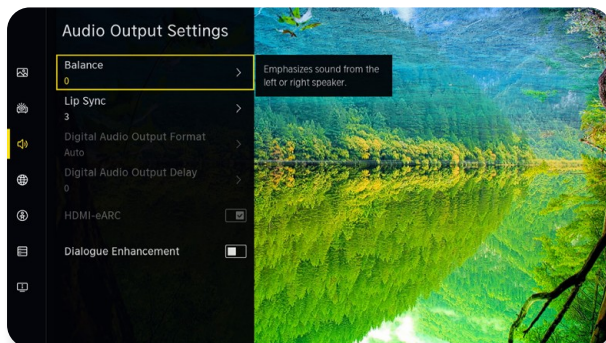




Go to the home page -- Select **[Setting]** -- Select the **[Sound]** -- Select the **[Sound Mode]**. Use the arrow keys on the remote control to choose the sound mode you like.

Menu	Content
Standard	Select the Sound Standard Value
Enhanced(ACR)	Set the Sound Enhanced (ACR) Value
Theater	Set the Sound Theater Value
Music	Set the Sound Music Value
Speech	Set the Sound Speech Value
Late Night	Set the Sound Late Night Value
Sports	Set the Sound Sports Value

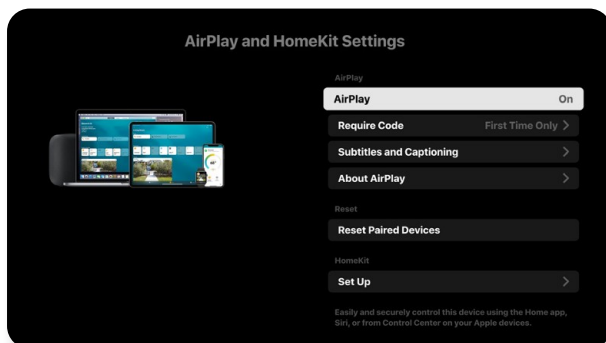
3.2 Audio Output Settings

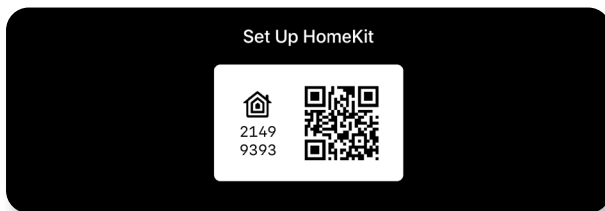


Go to the home page -- Select **[Setting]** -- Select the **[Sound]** -- Select the **[Audio Output Settings]**. Use the arrow keys on the remote control to switch the menu to confirm and set.

4. Connection

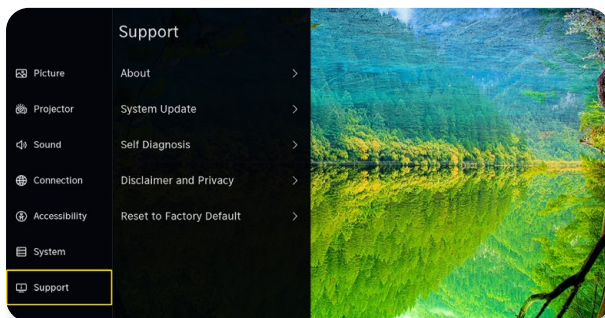
AirPlay and HomeKit and Apple Home





Go to the home page -- Select **[Setting]** -- Select the **[Connection]** -- Select the **[AirPlay and HomeKit]** -- Select **[Set Up]**. Use the Home App on the iPhone (**Note:** Only iOS device can use this function.) to scan the QR code on the projector. Once connected, you can easily control the projector with your iPhone.

5. Support



Go to the home page -- Select **[Setting]** -- Select the **[Support]**. Use the arrow keys on the remote control to switch the menu. Press the **"OK"** to confirm and set.

Menu	Content
About	View your Device's software version and hardware code.
System Update	Check for updates
Self Diagnosis	Check network connection status and test

SIGNAL LINES CONNECTION

TOPTRO X9 Pro projector has 3 interfaces, HDMI ports*1/USB ports*1/3.5mm headphone output. Please select the correct connecting port to connect your device(PC, Phone, DVD Player, Soundbar, USB, PS4, etc.)

1. USB Multimedia Connecting

Select the USB signal source, and the machine will detect it automatically.

*Select the required category "**photos**" "**music**" or "**video**" in the main interface, and press the "OK" key on the remote control to enter the corresponding category.

*According to the programs to choose: "**photos**" "**music**" or "**video**".

*Choose the file you want to play, and press the key "OK" to play or pause the file. (You cannot enter the required category connecting a USB disk)

Note: For the "**Office Suite**" option, PPT/TXT files cannot be played or presented normally.

2. Connecting with PC

- Connect to the computer and X9 Pro projector with the HDMI cable (Included).
- Select the HDMI source to project any files on your computer;
- On your laptop, hold down the key "**Win+P**" keyboard keys to change your display mode.



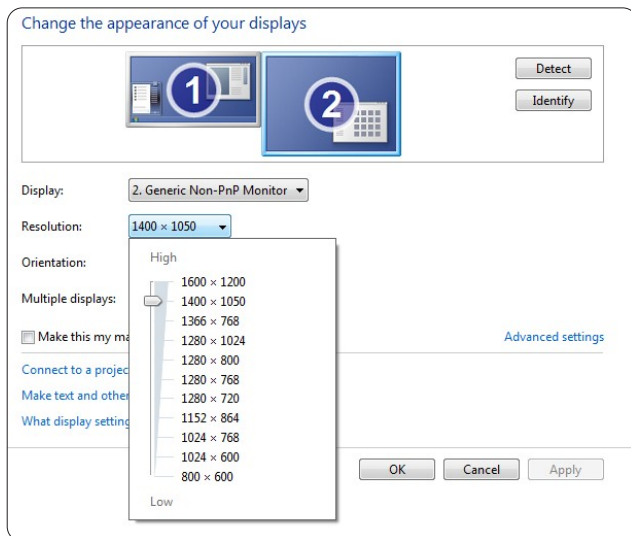
Computer only: it is the default option -only displays on the main monitor.

Duplicate: makes all the monitors display the same thing duplicating the desktop on each monitor.

Extend: makes all your monitors act like one big monitor extending the desktop across all of them.

Projector only: Displays only on the secondary monitor like a projector. You can change the screen resolution on the Projector Only Mode.

Step: Start> Control Panel > Appearance and Personalization > Adjust Screen Resolution



3. Connecting with MacBook or MacBook Air

*Choose the media signal channel: **"HDMI"**.

*Use a Type-C to HDMI adapter to connect your MacBook, or a Mini Display to HDMI adapter to connect with your MacBook Air (adapter not included). Connecting with MacBook or MacBook Air. (Adapter NOT INCLUDED)

4. Connecting with XBOX/PS4

*Choose the media signal channel: **"HDMI"**.

*Use HDMI cable to connect to XBOX/PS4.

*Connected successfully.

5. Connecting with DVD

*Select **"HDMI"** mode for connection.

*Enter Menu key.

Change the PC mode from [on] to [off] to avoid the risk of white pixel edges in the image.

TROUBLESHOOTING

Q1: Why can't I screen mirror Netflix, YouTube, Hulu, or Disney+ from my iPhone to a projector?

Due to iOS copyright restrictions, content from platforms like Netflix, Hulu, and Disney+ cannot be mirrored or cast wirelessly to the projector. To access these services, we recommend using the projector's built-in app store directly for a seamless and versatile experience.

Q2: How to download more Apps?

- a) Only the pre-listed apps in the **APP STORE** are available for download.
- b) Please note that the projector does not support downloading apps from the BROWSER, or via APK files. However, if the streaming app you're looking for has a web version, you can stream content directly through the built-in browser, or use a TV stick (purchase separately) to access unsupported apps.

Q3: What should I do if the autofocus/keystone correction function doesn't work when the projector is moved?

- a) Make sure that the **[Auto Focus Upon Motion]** function is turned on in the projector settings. Projecting too close or too far may cause focusing problems. We recommend an optimal projection distance of 2.5-3 meters. You can use the  button on the remote control to automatically adjust the focus or the F+/F- buttons to manually adjust the focus until the image is clear.
- b) Make sure that the **[Auto Keystone Upon Motion]** and **[Obstacle Avoidance on Keystone]** function are turned on in the projector settings and there are no obstacle is in front of the projection lens or camera module.

Q4: How can I remotely control a projector using my mobile phone?

- a) Go to [Settings] > [Connections] > [Mobile App Download] and scan the QR code to download the VIDAA application.
- b) Make sure that your phone and projector are on the same network.
- c) After opening the app, tap **"Connect Device,"** and enter the **PIN code** displayed on the projector screen into the app's pop-up window to successfully pair the devices.
- d) Your phone will then be able to perform all remote control operations.

Q5: Why is content sharing unsuccessful?

- a) Please ensure your phone and projector are connected to the same network.
- b) Make sure that you have enabled the **Content Sharing** function in Settings > Connection > **[Multimedia Device Connection]** before sharing.
- c) Whether content can be shared depends on the device's system capabilities. Only media files with a sharing option are supported for content sharing. For other files, it is recommended to use the screen sharing function.

Q6: Why do white or black spots appear on the projection screen?

Because X9 Pro projector uses an open optical system, to prevent white/black spots caused by dust on the screen, we recommend cleaning the lens regularly. Please search for **@TOPTRO-R** on YouTube to watch a demonstration video.

Black spots remains? Please contact us.

Cleaning Instructions:

- 1) Please clean the projector while it is powered on.
- 2) Open the dust cover at the bottom of the projector and gently clean the inside with a cotton swab (do not use force or liquids).
- 3) You can clean the inside of the ventilation slots and the sides of the internal screen.