



Sports Centre Terms and Conditions

Effective Date: [20/01/2025]

These Terms and Conditions ("Agreement") govern the use of the facilities and services provided by Easterhouse Henosis trading under Easterhouse Sports Centre ("The Centre"). By entering the Centre, using its services, or registering for any events or memberships, you agree to abide by these Terms and Conditions.

1. Membership and Booking

1.1 Eligibility:

- Members must provide accurate personal details during registration, including name, contact information, emergency contact, and any relevant medical conditions.

1.2 Membership:

- Membership is non-transferable and must be used by the person named on the membership.
- Membership fees are due monthly and are non-refundable except as outlined below.

1.3 Booking & Cancellations:

- All bookings for facilities must be made in advance, either via phone, online, or in person.
 - Cancellations must be made 24 hours prior to the booking to avoid charges or penalties.
 - The Centre reserves the right to cancel or reschedule bookings due to unforeseen circumstances (e.g., weather, maintenance, etc.).
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2. Use of Facilities

2.1 General Rules:

- Users must follow all posted guidelines and instructions for using the Centre's facilities.

- Smoking, alcohol, and illegal substances are prohibited on the premises.
- Appropriate sports attire and footwear must be worn at all times.
- The Centre is not responsible for lost or stolen personal items.

2.2 Age Restrictions:

- Children under the age of 12 must be accompanied by a responsible adult at all times.
- Specific age restrictions may apply for certain activities (e.g. fitness classes).

2.3 Conduct:

- Users must behave respectfully toward staff and other members. Any abusive, disruptive, or unsafe behavior may result in suspension or termination of membership without refund.
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3. Health and Safety

3.1 Personal Responsibility:

- Users acknowledge that engaging in physical activities carries inherent risks. By using the Centre, members assume all risks related to injuries and agree to hold the Centre harmless.
- Members should consult a physician before starting any physical activity, especially if they have pre-existing medical conditions or concerns.

3.2 Emergency Procedures:

- In the event of an emergency, members must follow the Centre's emergency evacuation plans and notify staff immediately of any accidents or injuries.

3.3 Injuries:

- The Centre is not liable for injuries sustained during activities unless caused by negligence or failure to comply with safety guidelines.
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4. Fees and Payments

4.1 Fee Structure:

- Fees for services, including memberships, facility bookings, and events, are available on the Centre's website or at reception.
- Payments are due in full before the commencement of any activity, unless otherwise agreed in writing.
- The centre reserves the right to review and change membership fees and hall fees at any time.

4.2 Late Payment:

- Failure to pay fees on time may result in suspension of access to the Centre until payment is made.
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5. Data Protection and Privacy

5.1 Personal Data:

- The Centre collects and processes personal data in accordance with applicable data protection laws (e.g., GDPR).
- Members' data will only be used for membership purposes, communication regarding bookings, and marketing (if consented to).

5.2 Third-Party Sharing:

- Personal data will not be shared with third parties without consent, except when required by law or for the provision of services (e.g., insurance purposes, event organizers).
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6. Liability and Indemnity

6.1 Limitation of Liability:

- The Centre is not liable for any personal injury, loss, or damage to property arising from the use of its services, except where caused by the Centre's negligence.

6.2 Indemnity:

- Members agree to indemnify and hold harmless the Centre, its staff, and affiliates from any claims, damages, or losses arising from their actions or omissions.
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7. Termination of Membership

7.1 Member Termination:

- Members may cancel their membership with [30 days] notice. Refunds may not be provided for partial periods.

7.2 Centre's Right to Terminate:

- The Centre reserves the right to terminate or suspend a membership for violation of these Terms and Conditions, unsafe behavior, or non-payment of fees.
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8. Changes to Terms and Conditions

8.1 Modification:

- The Centre may update or modify these Terms and Conditions at any time. Any changes will be communicated to members via email.

8.2 Acknowledgement of Changes:

- Continued use of the Centre's services after modifications to these terms will signify acceptance of the new terms.
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9. Club Conditions

- All sports coaches must hold a recognised governing body qualification of a suitable standard for coaching the relevant group. These must be stated on the application form and may be subject to checks with the sport's governing body.
 - Proof of adequate insurance for the club is required at the time of application and at the point of renewal when/if the insurance policy expires during the term of the extended let agreement.
 - It is advised that the insurance policy carries a minimum limit of indemnity of £5,000,000.
 - Clubs must include details of any known breaks or periods where the let is not required at the point of application. Breaks in the extended let will be granted on an individual basis.
 - Any person including coaches, club volunteers and referees involved with regular contact or being in sole charge of a relevant group meaning 'children and young people under the age of 18, or vulnerable adults', shall be subject to a Disclosure Scotland PVG Check or Disclosure and Barring Scheme record. Note it is the hirer's responsibility to ensure all the necessary checks are in place and by signing the booking form, you are confirming that all those with regular contact have met the necessary checks.
 - The hirer is responsible for notifying Easterhouse sports centre of any changes in those leaders or other helpers similarly vetted by Disclosure Scotland for the duration of the let and who are required to be vetted.
 - If the extended let includes persons under 16, the hirer shall ensure that parents and responsible adults accompany their children into the facility and are responsible for their safety before and after use.
 - The person responsible for the extended let must pay for any equipment that is lost or damaged through improper use. This payment will be due no later than 7 days after the club has been informed of the due payment.
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10. Damage to Property

10.1 Responsibility for Damage:

- Members, individuals, or groups using the Centre are responsible for any damage caused to the Centre's property, equipment, or facilities during their use. This includes damage to walls, flooring, furniture, sports equipment, or any other property.

10.2 Charges for Damage:

- If any damage is caused, the Centre reserves the right to charge the responsible individual(s) or group for the cost of repairs or replacement. The charges will be based on the estimated cost of repairing or replacing the damaged property.

10.3 Assessment of Damage:

- The Centre will assess the damage and determine the extent of the repairs or replacement needed. A detailed breakdown of the charges will be provided to the responsible party.

10.4 Group Bookings:

- For group bookings, the designated lead contact for the booking will be held responsible for any damage caused by members of their group. In the event of damage, the lead contact will be informed, and charges will be applied accordingly.

10.5 Failure to Pay for Damage:

- If the responsible party does not pay for the damage within 30 days of being notified, the Centre reserves the right to suspend or terminate their membership or access to the facilities until payment is received.
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11. External Storage Placed on Company Land

11.1 Placement of External Storage

The customer acknowledges and agrees that external storage units, including but not limited to shipping containers, may be placed on the company's land for the purpose of storing goods or equipment as outlined in the agreement. The customer is solely responsible for ensuring that the placement of such storage units does not interfere with other operations, pathways, or use of the land.

11.2 Authorization and Location of Storage

The customer must obtain prior written consent from the company for the placement of any external storage unit on the company's land. The company reserves the right to specify the location and manner in which the storage unit is placed, and the customer agrees to comply with these instructions. The customer must not move or relocate the storage unit without obtaining prior written approval from the company.

11.3 Charges for Placement and Use of Land

The customer agrees to pay the applicable charges for placing and using external storage units on the company's land. These charges may include, but are not limited to, placement fees, rental fees, administrative costs, and any additional costs incurred for the use of the land. Charges will be invoiced regularly, and payment is due as specified in the agreement. Failure to pay any charges may result in the removal of the storage unit and termination of access to the land.

11.4 Liability for Damage to Land and Storage Units

The customer is responsible for any damage caused to the company's land, including but not limited to soil, infrastructure, or surrounding property, by the placement, use, or removal of external storage units. Additionally, the customer will be liable for any damage to the external storage unit during the term of storage. Any necessary repairs or remediation of the land due to damage caused by the customer will be at the customer's expense.

11.5 Access to and Security of Storage Units

The customer shall ensure that access to the external storage units is maintained, and agrees to comply with any access policies established by the company. The customer is solely responsible for the security of the items stored within the storage units. The company shall not be liable for any loss, damage, theft, or deterioration of goods stored in the external storage units.

11.6 Insurance

The customer is encouraged to obtain insurance coverage for the items stored in the external storage units. The company shall not be responsible for insuring any goods stored in the storage units or for any damage to the land or storage units unless such damage is caused by the company's negligence or willful misconduct.

11.7 Duration and Termination

The customer must remove the external storage units from the company's land upon

termination of the agreement, or upon request by the company. The company reserves the right to terminate the use of the land for external storage at any time with reasonable notice. If the storage unit is not removed within the specified time frame, the company may remove the unit at the customer's expense.

11.8 Compliance with Laws and Regulations

The customer agrees to comply with all applicable laws, regulations, and zoning requirements regarding the placement and use of external storage units on the company's land. The customer shall obtain all necessary permits and approvals, if required, for the placement of the storage units.

12. Contact Information

For any questions regarding these Terms and Conditions, please contact us at:

Easterhouse Sports Centre (Henosis)
Auchinlea road
Easterhouse
G34 9PQ
0141-286-6782