CLITHEROE RUGBY CLUB

3G PITCH HIRE – TERMS AND CONDITIONS

Venue: Clitheroe Rugby Club, Silcock Park, Littlemoor Road, Clitheroe, Lancashire, BB7 1EW

These Terms and Conditions apply to all bookings and use of the 3G pitch at Clitheroe Rugby Club ("the Club").

By making a booking, the person or organisation making the booking ("the Hirer") confirms that they have read, understood and agreed to these Terms and Conditions.

1. BOOKING AND CONFIRMATION

1.1 The person making the booking must be aged 18 or over and will be responsible for the booking and ensuring that these Terms and Conditions are followed.

1.2 A pitch booking is confirmed once the Club has accepted the booking and issued confirmation to the Hirer.

1.3 Following confirmation, the Club will issue an invoice for the agreed pitch hire and any additional services requested.

1.4 Payment must be made by the date stated on the invoice.

1.5 The Club reserves the right to cancel a booking where payment has not been received by the required payment date.

1.6 The Hirer must provide accurate information about the activity, number of participants, date, time and any additional requirements.

1.7 The pitch may only be used for the activity agreed with the Club at the time of booking.

1.8 The Club reserves the right to refuse a booking where the proposed activity is considered unsuitable, unsafe or inappropriate for the facility.

2. HIRE PERIOD

2.1 The pitch may only be used during the times stated on the booking confirmation.

2.2 The Hirer must ensure that all participants have left the pitch at the end of the agreed booking period.

2.3 The Hirer and participants must not enter the pitch before the agreed start time unless permission has been provided by the Club.

2.4 Bookings must finish promptly at the agreed time to allow the pitch to be prepared for the next booking.

2.5 Additional charges may apply where the Hirer exceeds the agreed hire period.

2.6 Requests to extend a booking must be agreed with the Club in advance and are subject to availability.

3. CANCELLATION

3.1 The Hirer may cancel their booking by contacting the Club as soon as reasonably possible.

3.2 Where a booking is cancelled **7 days or more before the scheduled hire date**, any payment already made will be refunded in full.

3.3 Where a booking is cancelled **less than 7 days before the scheduled hire date**, no refund will normally be provided.

3.4 Where the Hirer does not attend their booking ("no-show"), no refund will be provided.

3.5 The Club may, at its discretion, consider a refund or alternative date in exceptional circumstances.

3.6 Where the Club cancels a booking due to circumstances outside its reasonable control, the Club will endeavour to offer an alternative date.

3.7 Where an alternative date cannot be agreed following a Club cancellation, any payment already made for the cancelled booking will be refunded.

4. APPROPRIATE USE OF THE 3G PITCH

4.1 The 3G pitch may only be used for activities approved by the Club.

4.2 The pitch must be used responsibly and in accordance with any instructions provided by the Club.

4.3 The Hirer must ensure that participants behave appropriately and do not deliberately damage the playing surface, fencing, goals, equipment or surrounding facilities.

4.4 The pitch must not be used for activities that could damage the playing surface or associated facilities.

4.5 Vehicles, bicycles, scooters or other wheeled equipment must not be taken onto the pitch unless specifically authorised by the Club.

4.6 Food and drink must not be taken onto the playing surface unless specifically agreed.

4.7 Glass containers are strictly prohibited on or around the pitch.

4.8 Smoking and vaping are not permitted on the pitch.

5. FOOTWEAR AND EQUIPMENT

5.1 Only appropriate footwear suitable for the 3G surface may be worn.

5.2 **Metal studs, blades and other unsuitable footwear are not permitted.**

5.3 Participants may be refused access to the pitch if their footwear is considered unsuitable or likely to damage the surface.

5.4 The Hirer is responsible for ensuring that participants use appropriate personal equipment for the activity taking place.

5.5 Any Club equipment provided as part of the booking must be used responsibly and returned to its designated location after use.

5.6 The Hirer must not move, modify or remove fixed pitch equipment without permission from the Club.

6. PITCH CAPACITY AND PARTICIPANTS

6.1 The number of participants must not exceed the maximum capacity specified by the Club for the pitch or activity being undertaken.

6.2 The Hirer is responsible for ensuring that the number of participants remains within the agreed limit.

6.3 Spectators must remain in designated areas and must not enter the playing surface unless authorised.

6.4 The Hirer must ensure that participants and spectators follow reasonable instructions from Club staff or authorised representatives.

7. HEALTH AND SAFETY

7.1 The Hirer is responsible for taking reasonable steps to ensure the safety of all participants and spectators attending their booking.

7.2 The Hirer must comply with all health and safety instructions provided by the Club.

7.3 Participants should undertake an appropriate warm-up before taking part in physical activity.

7.4 Any accident, injury or significant incident must be reported to the Club as soon as reasonably possible.

7.5 Emergency access routes must remain clear at all times.

7.6 The Hirer must not interfere with safety equipment, fencing, gates, lighting or other pitch infrastructure.

7.7 The Club reserves the right to suspend or stop use of the pitch where it considers there to be a serious health or safety risk.

8. WEATHER AND PITCH CONDITIONS

8.1 The Club will monitor the condition of the 3G pitch and may restrict or suspend use where weather or pitch conditions create a safety risk or could damage the playing surface.

8.2 The Club's decision regarding whether the pitch is suitable for use will be final.

8.3 Where the Club cancels a booking due to unsuitable conditions, the Club will endeavour to offer an alternative date.

8.4 Where an alternative date cannot be agreed, any payment already made for the cancelled booking will be refunded.

8.5 Hirers should not assume that a booking is cancelled due to poor weather unless confirmation has been provided by the Club.

9. CHILDREN AND SAFEGUARDING

9.1 Where children or young people are participating in an activity, the Hirer is responsible for appropriate supervision unless alternative arrangements have been agreed with the Club.

9.2 The Hirer must comply with applicable safeguarding requirements.

9.3 Coaches, volunteers and other adults responsible for children or young people must have appropriate safeguarding arrangements in place.

9.4 The Club may request additional safeguarding information for bookings involving children or young people.

9.5 The Hirer must ensure that children and young people are supervised appropriately before, during and after the activity.

10. COACHES, ORGANISERS AND GROUP LEADERS

10.1 Where the pitch is hired by a club, school, organisation, coach or group leader, that person or organisation is responsible for the conduct of the participants under their supervision.

10.2 Coaches and organisers must ensure that activities are suitable for the age and ability of participants.

10.3 Coaches and organisers must follow any reasonable instructions provided by Club staff.

10.4 The Hirer is responsible for ensuring that their session starts and finishes within the agreed booking period.

11. GOALS AND PITCH EQUIPMENT

11.1 Goals and other pitch equipment must be used safely and only for their intended purpose.

11.2 Participants must not climb on goals, fencing, posts, barriers or other pitch equipment.

11.3 Goals must not be moved unless the Hirer has permission from the Club.

11.4 Where goals or other equipment are provided by the Club, they must be returned to their designated positions following the booking.

11.5 Any damage caused by misuse or negligence may be charged to the Hirer.

12. CLEANLINESS AND WASTE

12.1 The Hirer is responsible for ensuring that the pitch and surrounding areas used during their booking are left clean and tidy.

12.2 All rubbish must be placed in the appropriate bins.

12.3 Bottles, tape, food packaging and other waste must not be left on or around the playing surface.

12.4 The Hirer must remove any equipment or belongings brought onto the premises at the end of the booking.

12.5 The Club reserves the right to charge for additional cleaning where excessive waste or unreasonable mess has been left following a booking.

13. DAMAGE

13.1 The Hirer is responsible for any damage caused to the 3G pitch, fencing, goals, equipment, changing facilities or other Club property by the Hirer or participants.

13.2 The Hirer may be charged the reasonable cost of repairing or replacing damaged property.

13.3 Any damage identified during or following a booking should be reported to the Club immediately.

13.4 Deliberate or negligent damage may result in the Hirer being refused future bookings.

14. CHANGING ROOMS AND CLUB FACILITIES

14.1 Where changing rooms or other Club facilities are included within the booking, they must be used responsibly and only for their intended purpose.

14.2 Changing rooms must be left clean and tidy following use.

14.3 The Hirer is responsible for ensuring that participants respect Club property and facilities.

14.4 Access to areas outside those included within the booking is not permitted unless authorised by the Club.

14.5 The Club accepts no responsibility for personal belongings left in changing rooms or other areas of the premises.

15. SPECTATORS AND VISITORS

15.1 Spectators and visitors attending a pitch booking must comply with these Terms and Conditions and any reasonable instructions from Club staff.

15.2 Spectators must remain in designated areas where applicable.

15.3 Spectators must not enter the playing surface without permission.

15.4 The Hirer remains responsible for the behaviour of spectators attending their booking.

16. PHOTOGRAPHY AND FILMING

16.1 Photography and filming may take place during a booking provided that it does not interfere with the activity or create a safety risk.

16.2 The Hirer is responsible for obtaining any necessary permissions or consents for photography, filming or recording.

16.3 Photography and filming must not compromise the privacy or safety of participants, particularly children and young people.

16.4 Commercial photography or filming must be agreed with the Club in advance.

17. INSURANCE AND LIABILITY

17.1 The Hirer is responsible for ensuring that they have appropriate insurance cover for their activity where required.

17.2 Organisations, clubs, schools, coaches or commercial operators may be required to provide evidence of appropriate public liability insurance.

17.3 The Club recommends that organisers of activities involving larger groups or external participants have appropriate public liability insurance.

17.4 The Club will take reasonable steps to maintain the pitch and facilities in a safe condition but cannot accept responsibility for loss, damage or injury arising from the negligence or actions of the Hirer or participants.

17.5 Nothing in these Terms and Conditions excludes or limits liability where the Club is legally prohibited from doing so.

18. BEHAVIOUR AND CONDUCT

18.1 The Hirer is responsible for the behaviour of all participants, coaches, spectators and visitors attending their booking.

18.2 The Club does not tolerate threatening, abusive, discriminatory or violent behaviour towards staff, volunteers, participants, spectators or other Club users.

18.3 Participants must behave respectfully towards the Club, its facilities and other users.

18.4 The Club reserves the right to stop a session where serious or unacceptable behaviour occurs.

19. CLUB RIGHTS AND TERMINATION OF HIRE

19.1 Club staff and authorised representatives may access the pitch and associated facilities where reasonably necessary for safety, security, maintenance or management purposes.

19.2 The Club reserves the right to terminate a booking immediately where the Hirer or participants:

- breach these Terms and Conditions;
- cause serious or deliberate damage;
- create a serious health or safety risk;
- engage in threatening, abusive, discriminatory or violent behaviour;
- use inappropriate footwear or equipment;
- engage in unlawful activity; or
- otherwise use the facility in an inappropriate or unsafe manner.

19.3 Where a booking is terminated due to a serious or deliberate breach, the Hirer may be required to leave the premises immediately and may not be entitled to a refund.

19.4 The Club reserves the right to refuse future bookings where there has been a serious breach of these Terms and Conditions.

20. PERSONAL PROPERTY AND LOST PROPERTY

20.1 Hirers, participants and spectators are responsible for their own personal belongings.

20.2 The Club accepts no responsibility for lost, stolen or damaged personal property.

20.3 Personal belongings should not be left unattended.

20.4 Any lost property should be reported to a Club representative.

20.5 The Hirer is responsible for removing all personal belongings and equipment at the end of the booking.

21. COMPLAINTS, CLUB POLICIES AND ACCEPTANCE

21.1 Any concerns regarding the pitch or facilities should be raised with the Club as soon as reasonably possible.

21.2 Where possible, issues should be reported during the booking so that the Club has an opportunity to resolve them.

21.3 Any formal complaint should be submitted to the Club in writing following the booking.

21.4 The Hirer and all participants must comply with relevant Club policies and reasonable instructions in place at the time of the booking.

21.5 These may include policies relating to safeguarding, health and safety, equality, conduct and the responsible use of Club facilities.

21.6 Completion of a pitch booking constitutes acceptance of these Terms and Conditions.

21.7 The Hirer is responsible for ensuring that all participants, coaches, spectators and visitors comply with these Terms and Conditions.

21.8 The Club reserves the right to amend these Terms and Conditions from time to time. The Conditions applicable to a booking will normally be those in place when the booking is confirmed.

BOOKING SUMMARY

Before completing a 3G pitch booking, the Hirer should provide:

- Name and contact details of the Hirer
- Date and requested booking time
- Type of activity
- Number of participants
- Age range of participants, where applicable

- Whether spectators will attend
- Whether changing rooms are required
- Whether additional Club facilities or equipment are required
- Details of any external coaches, organisations or providers
- Any relevant safeguarding requirements
- Any other information reasonably requested by the Club

Once the Club has accepted the booking, the booking will be confirmed and an invoice will be issued for payment.

CANCELLATION POLICY

7 days or more before the booking:
Any payment already made will be refunded in full.

Less than 7 days before the booking:
No refund will normally be provided.

No-show:
No refund will be provided.

The Club may, at its discretion, consider exceptional circumstances or offer an alternative date.

WEATHER / PITCH CANCELLATION

Where the Club determines that the pitch cannot safely be used due to weather, maintenance or pitch conditions, the Club will endeavour to offer an alternative date.

Where an alternative date cannot be agreed, any payment already made for the cancelled booking will be refunded.

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